

# Return and Refund Policy

*The following terms are applicable for any product that you purchase with Us.*

**Last updated:** 5/31/2024.

Thank you for shopping at Ehjars.com. If for any reason you are not completely satisfied with the purchase, we invite you to review our policy on refunds and returns.

## Interpretations and Definitions

### Interpretation:

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definition shall have the same meaning regardless of whether they appear in a singular or in a plural manner.

### Definitions:

For the purpose of this return Policy:

- **“Company”** (Referred to as either “The company”, “We”, “Us”, “Our”, In this agreement) Refers to Ehjars.com - Enchanted honey.
- **“Goods”** refers to the item offered for sale on the service.
- **“Orders”** means a request by you to purchase goods from Us.
- **“Service”** refers to the website.
- **“Website”** refers to Enchanted honey accessible from Ehjars.com.
- **“You”** means the individual assessing or using the service or the company or the legal entity on behalf of which such individual is accessing or using the service as applicable.

### Your order cancelation rights

You are entitled to cancel your order within 21 days of payment for goods without any reason for doing so. Any product may be returned by the original purchaser to Us, within 21 days of the date of purchase for a full price. Provided the product is not Less than half full. The purchasing customer will need to provide proof of purchase Via email provided on EHjars.com along with a picture of the product if used and an explanation or reason for return. Once proof of purchase and or services rendered is received and authenticated the return process will be initiated. Returns can take up to 14 days to be processed by Enchanted Honey.

## **Late or missing Refunds**

If you have not perceived a refund yet, first check your bank account once more. Then contact your credit or debit card company if applicable. Remember it may take some time before your refund is officially posted or processed by your financial institution.

Next contact your bank. There is often some processing time before the refund has been completely posted. If you've done all of these things and you still have not received your refund yet please contact us at ([ehjars@gmail.com](mailto:ehjars@gmail.com))

For any additional assistance please contact us at:

**Email:** [ehjars@gmail.com](mailto:ehjars@gmail.com)

**Telephone:** 800-392-0015

**Mail:** 1207 Delaware Ave # 3306, Wilmington DE, 19806